



QUESTIONS RELATED TO REQUEST FOR PROPOSAL

Bid No/Name: RFP-23-02 PUBLIC SAFETY CAMERA SYSTEM

1. How do you see what company has what products you as a PD want to use? Is this only decided on by price? **The requested information is listed in the RFP located on the City of Helotes website: [Bid Notices | City of Helotes \(helotes-tx.gov\)](https://www.helotes-tx.gov). Please see pages 7-8 for the City Criteria for Evaluation and Selection. I can answer specific questions on the current equipment we have in the cars.**
2. Is Alternative Bid to be attached after "Attachment H or Attachment I" or will it be a completely separate file submitted separately? **No, these should be placed in the "Proposed Services" as an "Alternative Bid".**
3. Will Alternative proposal follow Attachment I - Proposal Checklist? Please confirm the number of copies. **No, these should be placed in the "Proposed Services" if it has to do with the equipment and software being proposed, it can be implicated/titled as "Alternative Proposal".**
4. Is an ALPR solution required for Fixed or Portable Or Mobile (In-Car)? **We would potentially want all the patrol units (8) to have Mobile ALPR and the Traffic Units (2) ALPR.**
5. Please confirm the number of ALPR units for Pricing? **See previous answer.**
6. Can we create the pricing in our own format using the guidelines provided in the RFP? **Yes.**
7. Please confirm if the "Proposed Services" in Appendix I, is related to response to "Bid Specifications" on RFP page 3. And should be included in "Proposed Services" section? **Yes.**
8. RFP page 6 states, "one (1) marked original, five (5) exact duplicates, and one (1) electronic copy", while RFP page 24 states, "One (1) Original and Four (4) Copies of Proposal". Please confirm the number of copies. **One (1) marked original, five (5) exact duplicates, and one (1) electronic copy.**
9. Can we include Warranty related and additional product feature/functionality information as Appendices, after Attachment H? **No, these should be placed in the "Proposed Services" if it has to do with the equipment and software being proposed.**

10. Page 4, Section 3 Video Evidence Storage/Management Specifications, second paragraph states "A single Evidence Management Suite app or web-based portal.....". Looking for clarification as to whether the solution needs to be web-based or if an on-prem solution would also be acceptable. What is throwing me off is the wording on a single evidence management suite app. If that suite app is on-prem, would that be acceptable or does the solution have to be 100% web-based? **On-prem solution is acceptable. We are accepting bids for either option or giving us the option to choose, when bids are submitted.**
11. Under the Award Schedule, the Recommendations to City Council is scheduled for January 25, 2012. We wanted to make sure that the date was January 25, 2024. **Yes, you are correct, 01/25/2024.**
12. The number of vehicles, or in-car video systems requested, was for 11 patrol vehicles. The vehicle count included 9 Ford Explorers and 1 Chevy Tahoe. What is the year, make, and model of the 11th vehicle? **Right now, 10 vehicles is our current status. We have vehicles on order – the 11th vehicle will be a 2023 Ford Explorer bringing the vehicle count to 10 Ford Explorers and 1 Chevy Tahoe. We will also be replacing one of the older vehicles with another 2023 Ford Explorer.**
13. Does your team have a preference, or would your team be open to a CapEx proposal, or Subscription based proposal? **CapEx proposal as an option.**
14. How many years of hardware warranty (on both in-car and body worn) would you like to see in the response? **3-5 years optional; some equipment, I understand, has limited warranty, and if this includes regular maintenance and potential for renewal on equipment maintenance.**
15. Section II (1) indicates that the BWC system should record in the Infrared spectrum. Could you please confirm this functionality is a requirement? Most departments do not typically prefer this functionality as it could present evidence that the officer could not be aware of. **Offer as an option but not as a requirement.**
16. Section III Proposal Instructions - Award Schedule: Given there are 7 weeks between RFP due date and recommendations by City Council, is the City open to conducting a field trial to fully test out the proposed vendor solutions? In our experience, we have found that agencies who do a field trial as part of their evaluation are able to get a hands-on experience with the proposed equipment before making a purchasing decision. **The committee will meet to rank potential proposals. If it is determined necessary to do interviews or demos the city will make with the top applicants after the evaluation.**
17. Section II Scope of Work, 1. Body Worn Camera Specifications - Infrared Capability: We respectfully request this body-worn camera (BWC) requirement to be waived since most BWC vendors and agencies have not widely accepted this feature on BWC devices, due to these types of cameras being designed to record what the human eye can actually see in a real-world situation. With infrared capabilities, it can result in video footage that misrepresents what an officer was actually able to see in the moment. **Thank you for your feedback, please offer as an option but not as a requirement.**

18. Section II Scope of Work, 5. Additional Bids - Redaction Software: The RFP has requested the ability for Administrative Users to mark time and location in videos as well as redaction capability and audit log editing. Is Helotes PD requesting a system that has the ability to auto redact faces and license plates? **This would be for Public Information Request, i.e. – Juveniles, License Plates and anything ruled by the Attorney General Office that maybe withheld due to ongoing investigations.**